

Electronic Acknowledgement Receipt

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| EFS ID: | 3048610 |
| Application Number: | 09944676 |
| International Application Number: | |
| Confirmation Number: | 8505 |
| Title of Invention: | System and method for automated end-user support |
| First Named Inventor/Applicant Name: | Daniel Keele Burgin |
| Customer Number: | 26874 |
| Filer: | Eleanor Maria Farrell Schalnaf/Merry Jo Kerekes |
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File Listing:

| Document Number | Document Description | File Name | File Size(Bytes) /Message Digest | Multi Part /.zip | Pages (if appl.) |
|-----------------|---|----------------------|--|------------------|------------------|
| 1 | Information Disclosure Statement Letter | IDSTrans09944676.pdf | 35023 6c07baee3232f3d5e1d58b173b7f3429 68651a6 | no | 2 |

Warnings:

Information:

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|---|--------------------|-------------------------|---|----|----|
| 2 | Appeal Brief Filed | AppealBrief09944676.pdf | 1038502 <small>d8be48c60229677504235b6733146b7 4810c2020</small> | no | 31 |
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